

Privacy Policy

The Housing & Building Association of Colorado Springs (CSHBA) is committed to maintaining your confidence and trust, and accordingly maintains the following privacy policy to protect your personal information. Information about members of CSHBA, including e-mail addresses, telephone numbers and other information stored in the HBA member database is solely the property of the HBA.

Under no circumstances will CSHBA be liable in any way for any content, including, but not limited to, for any errors or omissions in any content, or for any loss or damage of any kind incurred as a result of any content made available via this Web site.

CSHBA's Commitment to Security

CSHBA encrypts your personal information wherever requested online. Personal identifying information (PII) is accessible only by staff. All CSHBA affiliations and contractors with access to PII are also bound to adhere to this policy as part of their contract with CSHBA.

The HBA does not knowingly collect information from anyone under age 18 and does not provide any content or service that would be of interest for or use to minors. The HBA encrypts sensitive personal and financial data while being stored on the Internet. Credit card information is transmitted securely using SSL encryption. Although our site has industry standard security measures in place to protect the loss, misuse and alteration of the information that is under our control, we cannot guarantee complete security.

If at any time a visitor feels uncomfortable submitting personal contact information or financial information to the HBA via our Web site, the visitor is encouraged to contact the HBA for alternate means of information transmission.

CSHBA never makes public the personal/home contact information of members.

The HBA Web site contains links to other Web sites. If you choose to use any of these links, you will be leaving the HBA's site and going to a new one. Protection of your privacy at these linked sites will be governed by the privacy policy at that site. The HBA is not responsible for the privacy practices of such sites or the use of any information that you provide to such sites.

Personal Identifying Information that CSHBA May Collect

CSHBA collects the following types of personal information: names, postal and e-mail addresses, phone, fax and cell phone number along with billing information. CSHBA may also collect business information from companies that apply for membership or event participation,

some of which might constitute PII, as well as personal identifying information from individuals acting solely in their business capacity.

The HBA collects certain personal information from our members and non-member companies to process event registrations, purchases and to ensure that HBA records are accurate and kept current. This information includes:

- First and last name
- Company name
- Home or office mailing and billing addresses
- E-mail address
- Telephone number
- Fax number
- Membership status and type
- Credit card information (if event registrations and purchases are made)

How CSHBA May Use PII

Unless you consent, CSHBA will use your PII for the purpose for which it was submitted such as to reply to inquiries, process event registrations, billing and business requests related to event participation and we will use such information to provide operational notices.

Sharing Your Information with Partner Organizations

CSHBA is a local chapter of the National Association of Home Builders and the Colorado Association of Home Builders. CSHBA has also entered into and will continue to enter into partnerships with a number of companies to carry out the mission of CSHBA. Such vendors may have access to certain Personally Identifiable Information on a need to know basis for their use. Our privacy policy does not cover their collection or use of this information.

Help Us Keep Your Personal Information Accurate

If your personal information changes or you would like to review the personal information we may have on file, log on to cshba.com and click on "Update Your Contact Information" under the Quick Links or send us an email with the new information to membership@CSHBA.org.

The primary member of record for a company may update the company's information or their own personal information; all employees of the company can only update their own contact information.

Computer Tracking and Cookies

Our web site is not set up to track, collect or distribute personal information not entered by its visitors. Our site logs do generate certain kinds of non-identifying site usage data, such as the number of hits and visits to our site. This information is used for internal purposes by technical support staff to provide better services to the public and may also be provided to others, but

again, the statistics contain no personal information and cannot be used to gather such information.

A cookie is a small amount of data that is sent to your browser from a Web server and stored on your computer's hard drive. CSHBA uses non-identifying cookies to provide easier site navigation and access to forms. You can still use CSHBA site if your browser is set to reject cookies. Our cookies do not generate personal data, do not read personal data from your machine and are never tied to anything that could be used to identify you.

Problems

If you have a complaint about CSHBA's compliance with this privacy policy, you may contact us at membership@cshba.com